

APPENDIX 1

Priority: Safe Communities
Sub-Priority: Community Safety
Impact: Keeping people and communities safe

What we said we would do in 2014/15: -

1. Contribute to the delivery of the North Wales Community Safety Plan priorities:

- Reduce the impact of domestic abuse on high risk repeat victims
- Raise awareness of sexual violence amongst young people
- Manage the impacts of anti-social behaviour
- Manage the impacts of substance misuse

Progress Status	Progress RAG	G	Outcome RAG	G
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See comments under each of the bullets below

Achievement will be measured through:

- Delivery of the work programme for the North Wales Safer Communities Board

[Draft work programme approved at 06/06/14 meeting of the North Wales Safer Communities Board](#)

- Fewer high risk repeat victims of domestic abuse

[Aspirational target of 28% has been sustained for this reporting period](#)

- Percentage of young people reporting increased awareness of sexual violence following interventions at school

[Aspirational target was met in 2013/14, the report for 14/15 will be available in March 2015](#)

- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy

[Multi-agency working group formed to consider the implications of the new Anti-Social Behaviour legislation](#)

- 'Completed treatments' and waiting times for substance misuse services

[This information is measured on a quarterly basis, and is received by the Welsh Government. There has been a significant improvement in waiting times for substance misuse services during this reporting period, however rates of service users completing their treatment has reduced.](#)

This should not be regarded necessarily as a negative output given that some service users may require more support than others to undertake their treatment. In the case of negative closures, they relate mostly to DNA (did not attend) appointments. The Community Drug and Alcohol Team are currently investigating ways to reduce and address the issue by making initial telephone contact in order to discuss processes and any issues or concerns that clients may have, prior to an initial appointment being arranged.

Achievement Milestones for strategy and action plans:

- Delivery of the work programme for the North Wales Safer Communities Board by February 2015
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
IPSC1M1 - Fewer high risk repeat victims of domestic abuse	Chief Officer – Planning and Environment	28%	28%	28%	28%	G	G
IPSC1M2 - Numbers of schools accessing Cats Paw Theatre Productions		12 schools (100%)	6 schools	12 schools	66% (4 schools)	G	G
IPSC1M3 - Percentage of young people reporting increased awareness following Performances of Cats Paw Production		90%	87%	90%	Reported Annually	N/A	N/A
IPSC1M4 - Achieve a waiting time of less than 20 days from referral to treatment (KPI 2)		67.08%	80%	80%	99.17%	G	G
IPSC1M5 - Substance Misuse Treatment Completes (KPI 6)		69.53%	80%	80%	60%	A	A
SCY/003a - All young people on a statutory order with a substance misuse issue are offered an	Chief Officer – Social Care	88.6%	85% - 100%	85% - 100%	100%	G	G

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appointment with a substance misuse worker within 5 working days *							
SCY/003b - All young people on a statutory order with a substance misuse issue are offered an intervention within 10 working days *		100%	85% - 100%	85% - 100%	100%	G	G

Risk to be managed – How we can improve the public's perception of safety in the community

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)
H	H	R	<p>Actively promote the services and initiatives that are undertaken in partnership that aim to make the county safer.</p> <p>Make best use of communication networks, such as OWL and service user groups, to gain an improved understanding of community safety issues and concerns.</p>	M	M	A	<p>Increase promotion of success stories of reduction in crime through publications such as Your Community Your Council and the local press.</p> <p>Further engage with service user groups.</p>	Chief Officer – Planning & Environment	↔	L	M	G

Risk to be managed – Ensuring that new Community Safety Partnership arrangements work effectively

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)
H	H	R	<p>Ensure the delivery structure of the Community Safety Partnership is working effectively, and their work is evidence led.</p> <p>Work collaboratively with partners across North Wales to develop a consistent approach to address community safety issues that will realise improved sharing of expertise and resources.</p> <p>Make best use of the expertise of experienced specialist officers to drive forward the community safety agenda.</p>	M	M	A	<p>Adopt a responsive approach to addressing emerging issues and trends through:</p> <ul style="list-style-type: none"> Annually reviewing the effectiveness of the CSP groups. Provide regular updates of progress to the statutory Overview and Scrutiny Committee. Support the Local Service Board in understanding its new community safety duties. <p>Support the work of the North Wales Safer Communities Board through:</p> <ul style="list-style-type: none"> Work undertaken regionally in relation to the 10,000 Safer Lives Programme; Support the demands of the substance misuse Area Planning Board; Develop regional services to reduce youth crime through the Youth Crime Prevention Fund. <p>Ensure grant funding is maximised to ensure sustainability of service and retention of key personnel, and seek opportunities to secure funding for key posts beyond April 2015.</p>	Community Safety Team Leader	↔	L	M	G

2. Reduce fear of crime by:

- Making best use of the latest technologies including closed circuit television (CCTV)
- Ensuring the street-lighting system is working effectively
- Removing graffiti within the Streetscene timescales

Progress Status	Progress RAG	G	Outcome RAG	G
<p>We have: -</p> <ul style="list-style-type: none"> • Commenced discussions with Town and Community Councils with existing installations over the future provision, level of service and service delivery models • We have engaged with a local service provider to ascertain what systems are currently available and more fundamentally suitable to use in the areas we would wish to deploy them in, • discussed longer term contract arrangements with customers which would enable the County Council to lever in long term investment activity and in doing so enable us to renew or upgrade existing camera installations. 				
<p>Achievement will be measured through:</p> <ul style="list-style-type: none"> ▪ Sustaining a workable network of CCTV provision ▪ The time taken to repair streetlight failures ▪ Remove graffiti from Council buildings and property within the agreed Streetscene timescales ▪ Improve the environment through the use of environmental visual audits (EVAs) in partnership with North Wales Police 				
<p>Achievement Milestones for strategy and action plans:</p> <ul style="list-style-type: none"> ▪ Meeting the agreed timetable for implementing changes to CCTV provision by March 2015 				

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
THS/009 - The average number of calendar days taken to repair street lamp failures during the year	Chief Officer – Transport and Streetscene	3 days	3 days	3 days	3 Days	G	G
IPSC2M5 - Installation and replacement of structurally failed street lighting columns		5%	5%	6% per year	1.55%	G	G
Remove graffiti from Council buildings and property within the agreed Streetscene timescales		2 working days	2 working days	2 working days	2 working days	G	G
Percentage of wards who have agreed a protocol for EVAs and identified priority areas.		100%	90% - 100%	90% - 100%	20%	A	G

3. Develop further awareness and profile of the Council's approach to Safeguarding which includes the wider issues of prevention of human trafficking and sexual exploitation.				
Progress Status	Progress RAG	A	Outcome RAG	A
<p>1) SERAF (Sexual Exploitation Risk Assessment Framework) North Wales Police and Barnardos have appointed an officer for North East Wales specifically to work with Flintshire and Wrexham in relation to sexual exploitation. Consideration is being given to adopting a Panel approach to SERAF meetings on a monthly basis to look at Flintshire and Wrexham cases. A proforma has been produced and implemented to accurately record the outcomes of SERAF meetings. Two training days have been completed in relation to human trafficking and child exploitation which were attended by multiagency colleagues.</p> <p>2) Safeguarding Unit Co-location of the Adult and Children's Safeguarding teams is on track for October 2014.</p> <p>3) Missing Children Forum The Paris upgrade to v5.1 has been completed, and there is ongoing development to provide the functionality to record all episodes of missing children. We currently record information on children missing from foster care, and notifications from other local authorities. The forthcoming development will enable us to collate and report on all missing episodes.</p>				
<p>Achievement will be measured through:</p> <ul style="list-style-type: none"> ▪ The impact of introducing a single Safeguarding Unit beginning with the co- location of the Adult and Children's Safeguarding teams ▪ Roll out of Human Trafficking training via the Flintshire Wrexham Local Safeguarding Children Board. ▪ Capturing data on children who are reported missing <p>Achievement Milestones for strategy and action plans:</p> <ul style="list-style-type: none"> ▪ Co-location of the Adult and Children's Safeguarding teams by October 2014 ▪ Roll out of Human Trafficking training via the FWLSCB by March 2015 ▪ Extension of existing mechanisms for reporting children missing from care, to include all children who are reported missing, by October 2014 				

Risk to be managed – How we can fund the provision of CCTV with local partners

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)
H	H	R	<p>Ensure the funding arrangements which are currently in place with T&CC's and North Wales Police are maintained.</p> <p>Confirm outsourced monitoring arrangements can be maintained and mitigate any risk to FCC where possible</p> <p>Verify short term "bridging" arrangements with maintenance and fibre providers</p>	M	M	A	<p>Further engage with partners and service users and explore new income streams.</p> <p>Explore examples of best practice in collaborative working within the CCTV service provision.</p> <p>Fortify current arrangements through short term agreements.</p>	Chief Officer – Organisational Change	↔	L	M	G